

Audited CUSTOMER SATISFACTION

The **QL Qualitäts-Logistik KG**
certifies that the company

...best since 1983



DS Spedition GmbH

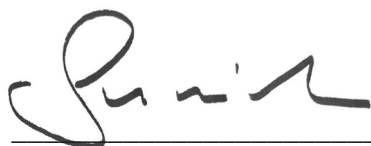
Standort München
Leopoldstraße 230
D-80807 München

**as part of the Quality Management System
an extraordinary high level of Customer Satisfaction
is ensured by the following criteria:**

- Written request of Customer Satisfaction with „excellent“
- System for the continuous improvement for customer complaints
- Management measures for Customer Satisfaction
- Customized solution with defined contact person
- Measurable fast response times for inquiries
- Rating system for transport partners

The success of the above listed measures will be pursued and controlled by the certified Quality Management System according to ISO 9001 in affiliation with the QL Qualitäts-Logistik KG.

This certificate of conformity is valid until **15.12.2020**
valid and bears the document number **KU-2019-00008**.



Steinfurt, 21.03.2019
Roman Farwick